



## Atomic USA Guidelines for the Heel Replacement

### DEALER GUIDELINES FOR THE VOLUNTARY RECALL OF THE HEEL COMPONENTS OF CERTAIN SKI BINDINGS PRODUCED BETWEEN 1998 AND 2002

The following models are being recalled and replaced:

#### ATOMIC

- Race 310 / Race 412 / RaceRace 310 / RaceRace 412
- Xentrix 310 / Xentrix 311 / Xentrix 412 / C 310 / C 311 / C 412 / CR 310 / CR 412 / R 310 / R 412 / SX 310 / SX 412
- Device 311 / Device 412
- Centro 310 / Centro 412

Other models, such as the Race 614 and Race 1018, are not involved in the recall.

#### DYNAMIC

- ADX 310 / RD10 / X412 / Centro 412

All heel component parts of these models produced between 1998 and 2002 are affected. Atomic USA is replacing these heel components, at no charge, with new heel components produced in 2008 that are compatible with the listed binding models.

Please post the enclosed In-Store Poster to make customers aware of the fact that the heel components on these bindings must no longer be used. If feasible, either post a copy of the In-Store Poster on your website, or include a link on your website to [www.atomicsnow.com/us/home.html](http://www.atomicsnow.com/us/home.html) where consumers may find more detailed information on the recall.

#### The recall will proceed as follows:

- 1) All customers who have any of the models listed above produced between 1998 and 2002 are requested to have their bindings checked by an authorized Atomic USA Ski Dealer. Customers themselves should not disassemble the bindings in an effort to determine whether their bindings are included within the recall.
- 2) Please make sure that you inspect each binding that is presented in response to the recall. The list above contains the names of the models. Please follow the **3-Step process for determining whether an Atomic binding model is subject to the recall. This 3-Step process is included within these Guidelines and also within the Frequently Asked Questions (FAQs).**
- 3) If the inspected binding is subject to the recall, we ask that you fill out the enclosed Voluntary Recall Return Form so that we can provide you with the

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